



Registered Office

Liberty General Insurance Ltd.
Unit 1501 & 1502, 15th Floor, Tower 2, One International
Center, Senapati Bapat Marg, Prabhadevi, Mumbai - 400013

Dear Customer,

Welcome to the Liberty General Insurance family. We are concerned about you and are committed to extend the best possible services.

In case you are not satisfied with our services you may approach any of our Grievance Officer (GO) / Grievance Redressal Officer (GRO) appointed at our branches as mentioned below:

Branch	Branch Address	Branch GRO	Branch GRO Phone #	Branch GRO Email ID
Agartala	1st Floor , Building Number - 543, Math Chowmuhani, College Road, Agartala-799004	PABITRA CHAKRABORTY	8291956919	pabitra.chakraborty@libertyinsurance.in
Ahmedabad	603 to 606, 6th Floor, D&C Dynasty, Near Stadium Circle, CG Road, Navrangpura, Ahmedabad-380009	Mithil Raval	9879684536	Mithil.Raval@libertyinsurance.in
Ahmednagar	1st Floor, Nagar - Shirdi Rd, C/O Khandelwal Furniture, Opp Vrindawan Lawns, Opposite hundekari showroom, Savedi , Ahmednagar 414003.	Abhijeet Kuthiye	9764999111	abhijeet.kuthiye@libertyinsurance.in
Amravati	First Floor, Shop no-10, Shewalkar Enclave, Rajpeth, Amravati 444605	VINIT TAWANI	8657316293	Vinit.Tawani@libertyinsurance.in
Amritsar	8th Floor, Burj Punjab ,SCO 9, District Shopping Complex, B Block , Ranjit Avenue, Amritsar-143001	Raman Kumar Sharma	9988701061	RamanKumar.Sharma@libertyinsurance.in
Andheri Branch	902 and 903, 9th Floor, Jai Antariksh, off Andheri Kurla Road, Near Marol Metro Station, Andheri East- Mumbai – 400059	ANUP VISHWAKARMA	7506856647	Anup.Vishwakarma@libertyinsurance.in
Aurangabad	Unit no- 206, Yash Tower, 2nd Floor, CTS no. 13156/1, Rokdiya Hanuman Colony, Aurangabad-431001	SIDDHARTH WANKHADE	8655462439	Siddharth.Wankhade@libertyinsurance.in
Balasore	4th Floor, Plot no-356-1358 and 356/1359, Sahoo Complex, OT Road, Fakir Mohan Golei, Balasore-756001	Saroj Kumar Nayak	9152726849	sarojkumar.nayak@libertyinsurance.in
Bangalore	4th floor, the landmark, near trinity Metro, MG road Bangalore-560001	RAVIKUMAR V	9620216220	Ravikumar.V@libertyinsurance.in



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Begusarai	2nd Floor, Ajit complex, GD College Road, Mirganj, Begusarai- 851101	Fahad Mahmood	9798874700	fahad.mahmood@libertyinsurance.in
Bellary	1st Floor, Reddy Complex, Near 1st cross, Gandhi Nagar, Opp. Kanva Mart, Bellary -583101	JAIBHEEM SUBHASH	8655876483	Jaibheem.Subhash@libertyinsurance.in
Berhampore	Ground Floor, Keshabnagar, Cossimbazar, Berhampore - MSD, West Bengal - 742102	DEBRAJ DAS	7980305383	Debraj.Das@libertyinsurance.in
Bhagalpur	Suman Plaza , 1st Floor, Tilkamanjhi, Central Jail Road, Bhagalpur - 812001	Rajesh Ranjan	8298900006	rajesh.ranjan@libertyinsurance.in
Bhopal	3rd Floor, Plot no-6, Zone II, M.P. Nagar, VNV Plaza, Bhopal-462016	Ritesh Singh	9981997620	Ritesh.Singh@libertyinsurance.in
Bhubaneswar	Office No. 101, First Floor, Center Point , Khata No.440/179, Plot No. 501/1741/1846, Mouza Kharvela Nagar, Bhubaneswar – 751001	Mahammed Soleman	9937104242	mahammed.soleman@libertyinsurance.in
Burdwan	2nd Floor ,400/A.G.T. ROAD, Burdwan- 713101	TILOK BARMAN	8250990289	tilok.barman@libertyinsurance.in
Calicut	Door No. 2711, 2nd Floor, Karuppali Square, YMCA Cross Road, Calicut-673001	MUZZAMMIL C	8657570698	Muzzammil.C@libertyinsurance.in
Chandigarh	First Floor, Plot no- SCO 149-150, Sector- 9-C, MM, Chandigarh-160009	Ashish S Dogra	8288009143	Ashishs.dogra@libertyinsurance.in
Chennai	2nd Floor, A-7, A-53, Second Avenue, South Wing, Shriram House, Annanagar East, Chennai- 600102	SomaSundaram J	9176538787	Somasundaram.J@libertyinsurance.in
Coimbatore	Door no - 14/6(2C), 2nd Floor, Varnika Jewellers Complex, NSR Road, Opp. Sengaliappan Hospital, Saibaba Colony, Coimbatore- 641011	SenthiVelavan V	8489911247	SenthiVelavan.V@libertyinsurance.in
Cuttack	KAILASH PLAZA, 2ND FLOOR, LINK ROAD, CUTTACK-753012	KALPATARU NAYAK	8655438019	kalpataru.nayak@libertyinsurance.in



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Dehradun	NCR Plaza, First Floor, 24A, Cantt Road, Dehradun - 248001	SHAILENDER SINGH	8392923338	Shailender.Singh@libertyinsurance.in
Delhi – Pitampura	783 & 784, 7th Floor, Agarwal Millennium Tower-II, Plot No.- E-4, Netaji Subhash Place, Pitampura, New Delhi-110034	DINESH KUMAR	9899993596	Dinesh.Kumar2@libertyinsurance.in
Delhi Moti Nagar	DLF Industrial Area ,2nd Floor ,Plot no 1, Moti Nagar, Delhi- 110015	VIKUSH CHAUDHARY	9326721129	Vikush.Chaudhary@libertyinsurance.in
Davanagere	Ground floor, Savanuru Babu Arcade, Lawyer Road, Near PB Road, Davangere - 577002.	SHAMEER HASSAN	8291669567	Shameer.Hassan@libertyinsurance.in
Dhanbad	4th floor, Office no: 402, Shree Laxmi Complex, Shashtri Nagar, Bank More, Dhanbad- 826001	MANOJ KUMAR MISHRA	9372732207	ManojKumar.Mishra@libertyinsurance.in
Durgapur	2nd Floor, Layek Building, Sahid Khudiram Sarani, City Centre, Durgapur-713216	KAUSHIK BHATTACHARJEE	9732095309	kaushik.bhattacharjee@libertyinsurance.in
Gandhidham	Sonali Park, 2nd Floor ,Plot No. 317. Ward- 12 B, Office No. 13, , Gandhidham 370201	Shoheb mohmad Bhatti	9825857655	shoheb mohmad.bhatti@libertyinsurance.in
Gaya	3rd Floor, Shanti Market Complex, Near APR Mall, South Church Road, Gandhi Maidan, Gaya-823001	Anil Kumar	9334866958 / 8976818682	anil.kumar04@libertyinsurance.in
Goa	Unit no-605, 6th floor, situated at CITI Centre , Patto Plaza, Panjim, Goa-403001	Pradyot Pani	7972719039	Pradyot.Pani@libertyinsurance.in
Gulbarga	2nd Floor, Kandoor Mall, Timmapuri Circle, Gulbarga-585102	Mallikarjun B Banshetty	9972274567	mallikarjunb.banshetty@libertyinsurance.in
Guntur	Ground Floor, Door no-12-1-40, Sanakkayala Factory Road, Kothapet, Guntur-522001	Lakshmayya Veerla S V N	9866079403	Lakshmayyaveerla.svn@libertyinsurance.in
Gurgaon	2nd Floor, SCF 27, Sector 14, Gurugram -122001 (Landmark : next to Sriram General Insurance, above Cake Castle)	MANOJ KUMAR ARYAL	7303166765	ManojKumar.Aryal@libertyinsurance.in


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Guwahati	First Floor, Ganpati Enclave, Bora Service, G. S. Road Guwahati – 781007	Farid Ahmed	9127009272	farid.ahmed@libertyinsurance.in
Hubli	VA Kalburgi Square , 1st Floor, Office no : 472B 1/1 , Desai Cross, Deshpande Nagar, Hubli-580029	PRADEEP KAKOL	8655446095	Pradeep.Kakol@libertyinsurance.in
Hyderabad	6-3-885/7, 3rd Floor, Sapphire Square, Rajiv Gandhi Circle, Punjagutta, Hyderabad-500082	SIDDARTHA K	9704977175	Siddartha.K@libertyinsurance.in
Imphal	2nd Floor, CHINGAMATHAK, SINGJAMEI CHONGTHAM LEIKAI, Post Office - IMPHAL , P.S SINGJAMEI , PIN – 795001	LEKHENDRAJIT SINGH	9152836410	lekhendrajit.singh@libertyinsurance.in
Indore	Benchmark Business Park, 7th Floor, Office No. 722 to 726, Block no A 3, PU 4Sch no 54, Vijay Nagar, Indore – 452010	VIVEK UPADHYAY	7581810187	vivek.upadhyay@libertyinsurance.in
Jaipur	Unit no. 406, Fourth Floor, Trimurthy, V-Jai City Point, Ahinsa Circle, C-scheme, Jaipur- 302001	Vijay Kumar	7726009684	Vijay.Kumar@libertyinsurance.in
Jalandhar	Unit No: 1-B, 05th Floor, Midland Financial Centre, Near Main Bus Stand, GT Road, Jalandhar-144001	Varun Sharma	8558827277	Varun.Sharma@libertyinsurance.in
Jammu	Hall No. 310-A2, 3rd Floor, “South Block of Bahu Plaza, Rail Head Complex Jammu” Vidhata Nagar, Trikuta Nagar, Jammu – 180004	Vikram Singh Gorla	8169265049	vikram.goria@libertyinsurance.in
Jamnagar	Unit No-304 & 305, “Oceanic One”, 3rd Floor, P. N. Marg, Near IDBI Bank, Jamnagar – 361008	Pritesh Shah	8976818677	pritesh.shah@libertyinsurance.in
Jamshedpur	GDR SIDDHA, 3rd Floor, N Road, Bistupur, Jamshedpur – 831001	JOYDEEP NAG	8655891675	Joydeep.Nag@libertyinsurance.in
Jorhat	3rd Floor, Jiwan Geet Building, Opposite Chowk Bazar, A.T. Road, Jorhat-785001	MADHURJYA BHARALI	8291486074	madhurjya.bharali@libertyinsurance.in
Kadapa	1st floor, D.NO 42/580-3, Jaya Nagar Colony, NGO Colony, Near Sri Kalyana Venkateswara Swamy Temple, Opp. More Super Market, Kadapa- 516002	L Kalyan Chakravarthy	96038 93899	lkyan.chakravarthy@libertyinsurance.in


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Kangra	3rd floor, Village Birta, Dharamshalla Road, Near Petrol Pump, Kangra-176001	Pawan Walia	8655936818	Pawan.Walia@libertyinsurance.in
Kanpur	Office number 721, 7th floor, mega mall, mall road Kanpur - 208001	VAIBHAV NIGAM	9936293289	vaibhav.nigam@libertyinsurance.in
Karimnagar	1st Floor, Citi center, Flat No. 13 and 13A. Opposite RNB Guest House . Karimnagar-500001	Sridhar Parikipandla	9989437194	Sridhar.Parikipandla@libertyinsurance.in
Khammam	3rd Floor ,Above of Toonz Show Room, Near Yellandu Cross Road, Khammam-507001	Lakshminarayana Kolapalli	9848588178	Lakshminarayana.Kolapalli@libertyinsurance.in
Kharagpur	2nd Floor, Metiya Complex, OT Road, Inda , Kharagpur, West Midnapore - 721305.	Debraj Das	7980305383	Debraj.Das@libertyinsurance.in
Kochi	Door No. 39/4166-A, 2nd Floor, Shema Building, M.G Road, Ravipuram, Kochi - 682016	Jaseela Ranjith	8593077735	jaseela.ranjith@libertyinsurance.in
Kolhapur	Shop no.82 , Upper Ground Floor, Gemstone, Rao Bahadur Vichare, C.S No.517/2, Near Central Bus Stand, Kolhapur-416001	Santosh Jadhav	8879784271	Santosh.Jadhav@libertyinsurance.in
Kolkata	Kankaria Centre 2/1, 2nd Floor, Russell Street ,Kolkata -700071	Avijit Sur	9831447626	avijit.sur@libertyinsurance.in
Kollam	2nd Floor, Maryland Chambers , Residency Road, Kadappakkada, Kollam-691008	BIJUKUMARANPIL LAI V	9847577571	bijukumaranpillai.v@libertyinsurance.in
Kurnool	Shop no.16, 1st Floor, T.J. Shopping Mall, R.S Road, SBI Circle, Kurnool-518004	Bandi Sunkanna	9177770445	bandi.sunkanna@libertyinsurance.in
Lucknow	CP-198, Viraj Khand, Gomti Nagar, Lucknow- 226010	Satyanand Singh	8591107618	satyanand.singh@libertyinsurance.in
Ludhiana	Unit No. T.F.-5, Third Floor, "First Mall" Complex, Mall Road, Ludhiana -141 001	VISHAL AGGARWAL	9814802194	vishal.aggarwal@libertyinsurance.in
Madurai	AA Tower, First Floor, Bypass Road, Madurai-625010	G KOODAL MURUGAN	8657544956	GKoodal.Murugan@libertyinsurance.in
Mandi	1st Floor, VPO- Gutkar , tehsil- Balh- distt- Mandi - 175021	Sudhir Chauhan	9817200008	sudhir.chauhan@libertyinsurance.in


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Maldah	3rd Floor, Near Hote Payal, Rathbari Maldah -732101,	Deb Kumar Maji	918591939747	debkumar.maji@libertyinsurance.in
Mangalore	4-1-85/21-shop no.203 & 4-1-85/25-shop no.207, 2nd floor, Inland Avenue, MG Road, Mangalore- 575003	Pratap Paranjape	9538122522	pratap.paranjape@libertyinsurance.in
Muzaffarpur	2nd Floor, Speaker Chowk, above Parashar Suzuki, Near L. S. College, Muzaffarpur- 842001.	BINAY KUMAR KARN	8657408481	Binaykumar.Karn@libertyinsurance.in
Mysore	Diyan Complex, Shop no.23/E1, 1st Floor, Opp KHB Complex, Kuvempunagar, Mysore – 570023	Vinay Kumar MN	8291969466	vinaykumar.mn@libertyinsurance.in
Nagpur	Plot no.1 & 2 , 3rd Floor, Gupta House, Rabindranath Tagore Marg, Civil Lines, Nagpur-440001	AMIT DESHMUKH	9860066652	Amit.Deshmukh@libertyinsurance.in
Nashik	Office S-2, Second Floor, Shobhana Plaza, st colony, Gangapur Road, Nashik 422005	Sartaj Shaikh	9595555232	Sartaj.Shaikh@libertyinsurance.in
Nellore	Unit no- 26-1-1033, 02nd Floor, NGO Colony, Opp Srikrishna Temple, BV Nagar, Nellore- 524004	RAGHAVENDRA KURAPATI	9963019977	raghavendra.kurapati@libertyinsurance.in
Noida	Unit no. 22 & 23, 9th floor, Wave Silver Tower, D-6, Sector-18, Noida- 201301	Jitendra Kumar	8447084979	Jitendra.Kumar@libertyinsurance.in
Patna	H no.:3004 ,Grand Plaza,3rd floor, Frezer Road, Dak Bungalow Chouraha, Patna-800001	Ram Niranjana	7368860567	ram.niranjana1@libertyinsurance.in
Puducherry	1st floor, Balaraman Tower, 168 100 feet road, opp rto office. Mudaliar Pet, Puducherry- 605004	Srinivasan P	9791333945	Srinivasan.P01@libertyinsurance.in
Pune Branch / Pune TPA/ Pune D2C	The Capitol", 4th Floor, New D.P.Road, Near Ashoka Hotel, Vishal Nagar, Pimple Nilakh, Pune- 411027	YOGESH PAGARE	8888889959	yogesh.pagare01@libertyinsurance.in
Purnea	Bharat Towers, 3rd Floor, Jail chowk, NH 31, Near Asma Hyundai Showroom, Purnea- 854301	Pawan Kumar	9771497169	pawan.kumar2@libertyinsurance.in
Raipur	Office No. 120, M. M. Silver Plaza, First Floor, Telibandha, Ring Road No.1, Raipur - 492001	Saras Kumar Gour	9826810259	saraskumar.gour@libertyinsurance.in


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Rajahmundry	BVR Complex, Door N075-6-38, Near Manasa Hospital, Main Road, Prakash Nagar, Rajahmundry-533101	Rafiuddin Shaik	9985922257	Rafiuddin.Shaik@libertyinsurance.in
Rajkot	1st Floor, Yogi Complex, Near Indira Circle, 150 ft Ring Road, Rajkot 360007	Deven Ganatra	8657182726	deven.ganatra@libertyinsurance.in
Ranchi	bearing no-602, 6th Floor, Eastern Mall, Dangaratolli Chowk, Circular Road, Mauja Konka, P.S.Lalpur, Ranchi-834001	Satish Sharma	7280873223	Satish.Sharma@libertyinsurance.in
Rourkela	1st Floor, Chowdhary Complex, Panposh Road, Sundergarhand, Rourkela - 769004	BIKRAM SETHI	8249791593	Bikram.Sethi@libertyinsurance.in
Sambalpur	2nd floor. PLOT NO- 101, UNIT-5, INFRONT OF G.M COLLEGE, NOORIE LIGHT NEW BUILDING, FATAK ROAD, SAMBALPUR-768004	DEVI PRASAD RATH	7304429716	DeviPrasad.Rath@libertyinsurance.in
Satara	Lower Ground Floor, Sakhargad Pride Apartment, Hotel Pride Executive, Shop number - L.G - 4, Godoli, Satara-415003	SACHIN JADHAV	7350157744	Sachin.Jadhav01@libertyinsurance.in
Shillong	Ground Floor, Handers Compound, Near R.K. Mission Dispensary, Laitumkrah, Shillong- 793003	ROKEN CHETTRI	8291956957	roken.chettri@libertyinsurance.in
Shimoga	2nd floor, No.2/A, Maruti Mansion, Maruti Plywood & Hardware Building, Opp. SBI, BH Road, Shimoga- 577201	THRINADH KUMAR KOPPURAVURI	8657567687	ThrinadhKumar.Koppuravuri@libertyinsurance.in
Siliguri	4TH Floor, Homeland, Opp. Sona Motors, Third Mile, Near Vega Circle Mall, Sevoke road, Silliguri-734003	Sandip Das	9614768895	sandip.das@libertyinsurance.in
Solan	1st floor, Bakhru Complex, Rajgarh Road, Opp Municipal corporation, Solan - 173212	MOHAN PRAKASH	7018263869	Mohan.Prakash@libertyinsurance.in
Solapur	Shop no-13, Padamshree Apartment, Main Road, Avanti Road, Solapur-413003	PRAMOD DASADE	8975586969	Pramod.Dasade@libertyinsurance.in
Srinagar	3rd floor, Lake city Plaza, karanagar Srinagar-190010	Azhar Syed	9070170444	azhar.syed@libertyinsurance.in


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Surat	3rd Floor B-302 International Trade Centre, Majura Gate, Ring Road Surat-395002	Bhavin Panchal	7506430052	Bhavin.Panchal@libertyinsurance.in
Thane Satellite	Bearing No. GB-1B, Ground Floor, High Street cum Highlighted Corporate Centre, Kapurbawadi Junction, Majiwada, Thane-West- 400607	Tanmoy Mazumdar	9619072567	tanmoy.mazumdar@libertyinsurance.in
Thrissur	First Floor, Suharsha Tower, Shornur Road, Thrissur-680001	Lino Paul	9321706734	lino.paul@libertyinsurance.in
Tirunelveli	Ground Floor, vishnu plaza, NO.101/3 North bye pass road, Vannarpettai, Tirunelveli -627003	Bharathi Raja	9786454541	bharathi.raja@libertyinsurance.in
Tirupati	D-No:18-37-M16-188, Flat no:102, 1st floor, CHENJI Apartments, KT Road, Tilak Road, Tirupati-517501	Chandrasekhar Tuni	9866698929	chandrasekhar.tuni@libertyinsurance.in
Trichy	King Plaza, First Floor, AA-18/1, Anna Nagar, Tennur, Trichy - 620017	Dayaneswaran K	8291980187	dayaneswaran.k@libertyinsurance.in
Trivandrum	4th floor, Leela Tower, Kesvadasapuram, Pattam PO, Trivandrum-695004	Rejith P	8593010106	Rejith.P@libertyinsurance.in
Tumkur	Sri Siddalingeswara Swamy Arcade, 1st floor, Vivekananda road, off MG road, Tumkur-572101	SREEKAR SN	9986502290	sreekar.sn@libertyinsurance.in
Udaipur	Plot no-5, 1st Floor, Meera Complex, Opp. M.G. College, 1 Sardarpura, Udaipur-313001	Ajay Sharma	8291894779	ajay.sharma@libertyinsurance.in
Vadodara	Pancham High Street, 4th Floor, Office no: 406, Opp. Surya Kiran Building, Old Padra Road, Vadodara-390007	Vivek Sonar	9321965627	Vivek.Sonar@libertyinsurance.in
Varanasi	3rd Floor.12A- 2 Gandhinagar, Sigra, Varanasi- 221010.	Anand Kumar Singh	8657558724	anandkumar.singh@libertyinsurance.in
Vellore	Office no. 306- A, 3rd Floor, Katpadi main Road, Amman Suzuki complex, Viruthampet, Near Palar Bridge, Vellore 632006	VIJAYAN R	9994496503	Vijayan.R@libertyinsurance.in
Vijayawada	Unit no- 40-27-88, 4th Floor, Jagannath Complex, Nirmala Convent Road, Patamata, Vijayawada, Andhra Pradesh—520010	PRASAD BATCHU	7893068777	Prasad.Batchu@libertyinsurance.in

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Vizag	3rd floor, off VIP Road, Balaji Nagar, Opposite Canara Bank, Siripuram, Vishakapatnam-530003	Kiran Kumar A	8790019055	kirankumar.a@libertyinsurance.in
Warangal	3rd Floor, Mayuri Complex, Building no-1-8-6-10, Opposite to Vidyut Bhavan, Balasanudram, Nakkalagutta, Hanamkonda, Warangal -506001	Sridhar Parikipandla	9989437194	sridhar.parikipandla@libertyinsurance.in

GRO Name – Org.	GRO Location	GRO Address	GRO Phone	GRO Email ID
Sameer Malgundkar	Corporate Office	Unit 1501&1502, 15th Floor, Tower 2, One International Center, Senapati Bapat Marg, Prabhadevi, Mumbai – 400013	+91 8451052972	sameer.malgundkar@libertyinsurance.in

Hierarchy: All Grievance officers report to Grievance redressal Officer of the organization.

In case you need any further information on IRDA Protection of Policy Holder's Interest Regulation please refer our website www.libertyinsurance.in

We service your insurance needs with complete responsibility,

Customer Service Team